

**Backlog Claim Compromise Plan**  
**01.12.2023**

Alaska is experiencing a significant backlog in processing applications, recerts and report of changes. Due to the delays in processing the effective date of changes may impact several months past and create large dollar amount agency caused overpayments. Alaska has determined these delays constitute a significant hardship for impacted households and find it appropriate to compromise claims related to untimely processing by the state.

This compromise policy will only apply to agency caused overpayments caused by extension of certification dates **OR** late processing of a report of change, application or recertification. The processing timeline must exceed 30 days from the date action should have been taken.

In these cases, the claim will be established for based on the lessor amount resulting from these two calculations:

- The amount exceeding the equivalent of one month overpayment amount will be compromised. In the event the overpayment amounts are inconsistent, the state will compromise the amount exceeding the benefit month with smallest overpayment.
- The amount exceeding \$360